

# CONDITIONS OF SNOW GUARANTEE

OFFER IS VALID FROM 15/05/2017 UNTIL 30/07/2017

## ELIGIBILITY CRITERIA

Clients who have booked between 15/05/2017 and 30/07/2017, a minimum stay of 5 nights between 16/12/2017 and 31/03/2018, in a residence, a chalet or a hotel of Madame Vacances range, directly on Ski France website or over the phone are entitled to Snow Guarantee.

## SNOW GUARANTEE CONDITION

**Snow Guarantee** offers free cancellation in the event of snow deficit or excess. In order to be entitled to benefit from Snow Guarantee, the following conditions must be met :

- 1) The resort affected by the deficit or excess snow is located at **more than a 1500 meters altitude**
- 2) The stay is between **16/12/2017** and **31/03/2018**
- 3) The deficit or excess of snow causes closure of **more than two third** of the ski slopes, normally open in the resort for more than two consecutive days during the 5 days prior to your departure.

## REFUND CONDITIONS

If all the above mentioned conditions are met, Ski France will refund you all the cost of your booking up to a maximum of £6500 per accommodation, excluding the booking fee.